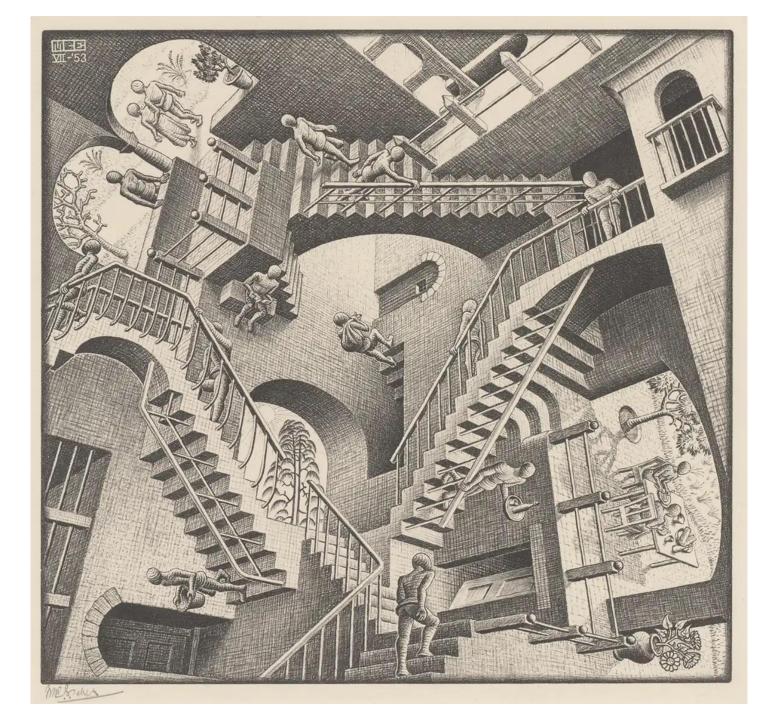
The Road to Mainstream Matrix

FOSDEM 2025

matthew@matrix.org
@matthew:matrix.org



Matrix is an open network for secure, decentralised real-time communication.



Interoperable chat

Interoperable VoIP

Open comms for VR/AR



Real-time IoT data fabric

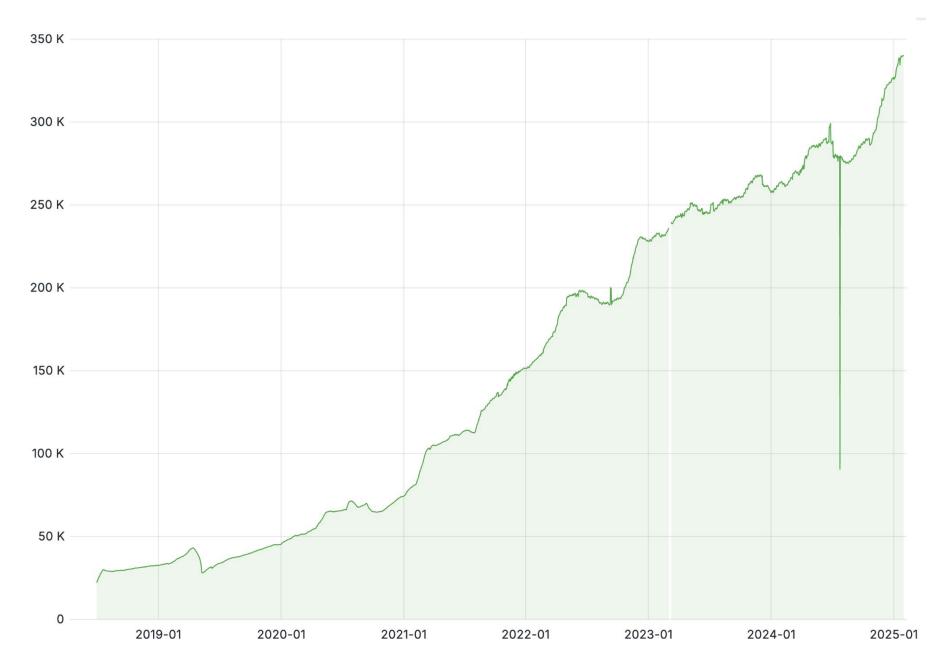
Our mission: To build the real-time communication layer of the open Web.



No single party owns your conversations.

Conversations are shared over all participants.

30-day retained users across reporting servers



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matrix

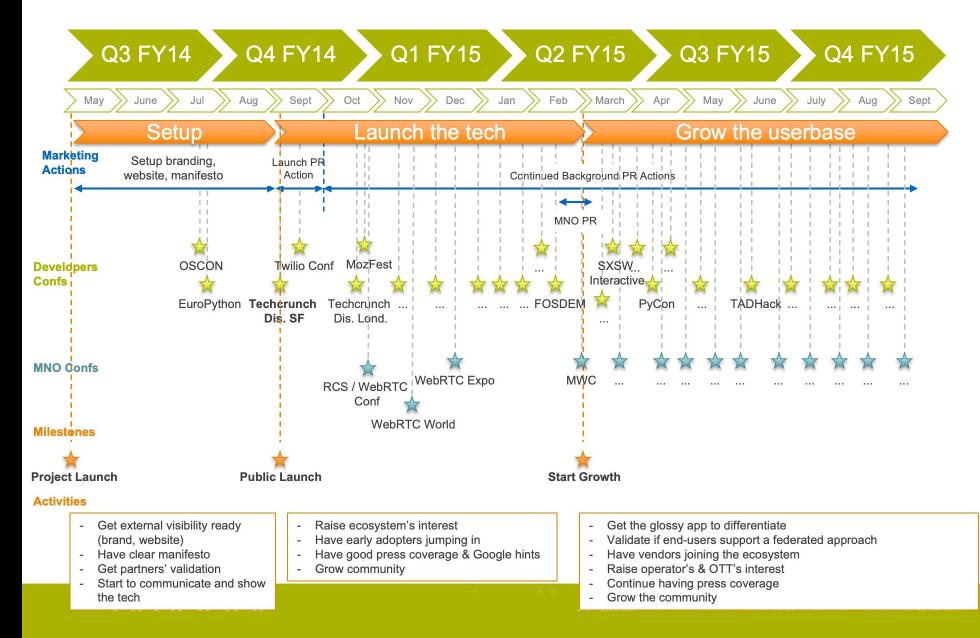
The Road to Mainstream Matrix has both past and future.

May 2014: The Dream



- Let's build the missing communication layer of the Web!
- Existing team of ~10 folks
- Build an implementation first.
- Use it to prove and figure out the protocol.
- *Then* you spec by updating the One True Spec.
- \Rightarrow Keep anchored in reality: killer app prioritised over protocol.

Project Synapse Timeline



Sept 2014: Liftoff!

- Launched at TC Disrupt!
- Shipped Synapse as a server
- "syweb" as an AngularJS webapp
- Chat, 1:1 VoIP, initial federation...
- Prove implementations; then spec.



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What does this tell you?



- We **really** want Matrix to be more than just chat.
- We **really** want Matrix to be mainstream, and not just for geeks and governments.
- We had more dev skillz than product skillz
- Matrix began as a centralised team (unlike a typical FOSS project)

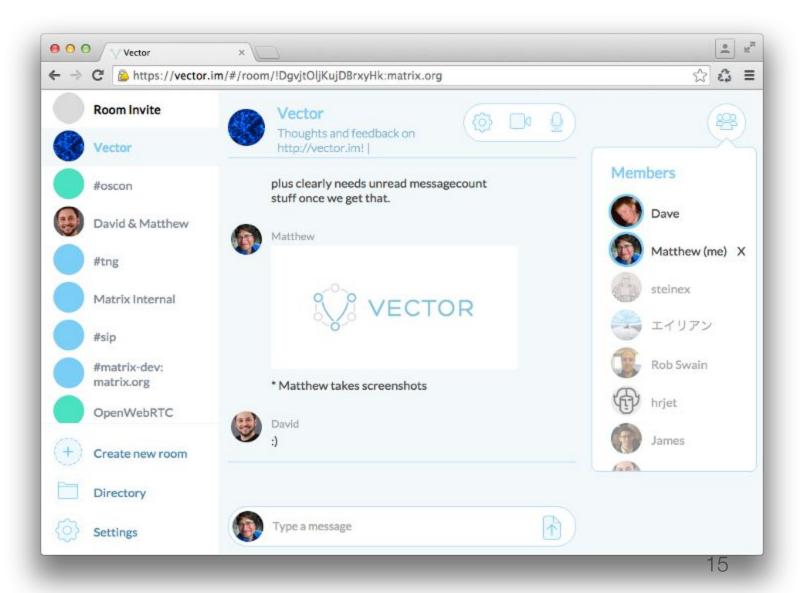
May 2015: How will we fund this?



- Matrix needs a killer app that will go mainstream!
- Let's build glossy open source apps to drive Matrix uptake!
- Looked at 75 different products you can build on Matrix
 - Animatrix! GovTech comms!
 - IOT backplanes!
 Dating apps!
 - Live video mixing! Virtual worlds!
- => "Skype Done Right" aka "Open Hangouts"
- How hard can it be?

May 2015: A Vector for Matrix!

- This then became
 Vector, launched at
 OSCON in July
 2015...
- which became **Riot** in Sept 2016...
- ...and **Element** in Jul 2020.
- E2EE work starts at the same time slowing down dev by ~10x ...



matrix

2015-2016: Premature success



- Around this point, Matrix started to get serious attention.
- Lots of pressure to improve the spec from independent implementers.
- Lots of time invested into spec governance.
- In retrospect, perhaps we should have ruthlessly prioritised polishing a killer app to drive mainstream adoption, over prematurely(?) focusing on the open ecosystem?
- Matrix could have been a decentralised communication app which was a trojan horse for a protocol rather than setting expectations from the outset as The Missing Communication Layer Of The Web.
- This seems to be the bluesky attitude to atproto, which looks to be working out.

2017: A New Vector



- Team sets up Element to fund their Matrix work.
- Start setting up The Matrix.org Foundation as a non-profit to be the custodian of Matrix ensure Matrix's independence from Element and other commercial Matrix vendors.
- Community steps up with donations to the Foundation thank you!!
- Element raises \$M from Status and then \$\$M later from financial VCs and other investors.
- Element spends ~70% of its funding on building out Matrix for everyone, transferring the IP to the Foundation.

2018-2021: Halcyon days



- Matrix grows and matures finally declaring 1.0 in June 2020
- Loads of projects and companies grow on the protocol.
- FOSS communities like Mozilla, KDE, GNOME, FOSDEM go Matrix!
- Governments like France and Germany start rolling it out.
- Killer apps start to properly take shape: Element finally hires a design + Product team; Beeper forks and improves Element; etc.
- Lots of amazing experimental projects to grab attention/funding and demo Matrix's potential and inspire people to build on it:
 - P2P Matrix! Low bandwidth! Hydrogen! Dendrite! Gitter!
 - 3D calling! Matrix VR Demo! CRDTs! Element Drive! Applications Beyond Chat!
- But all this inspirational work stole energy from writing a killer app.

2022-2024: A series of unfortunate events

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- Markets crash post-COVID.
- No more Zero Interest Rate Policy.
- No more investment.
- Element isn't yet profitable... and not in position to raise much more investment, having been routing all the \$ into Matrix.
- No other player is contributing \$ at the same level.
- But it'll be okay Matrix is doing great!
- Really strong uptake in public sector continues: need for Digital Sovereignty. It's insane for your govt to be dependent on US-based SaaS.
- So to try to keep funding Matrix, Element increasingly focuses on Govt Matrix implementations in a bid to get profitable and sustainable. 19

Failure mode #1



- Government says:
 - "We want Matrix so we can have true digital sovereignty without sacrificing interoperability! Here's a public tender for \$M to give us a Matrix deployment!"
- System Integrators (SIs) pitch for the tender.
- SI is well positioned to win thanks to providing the integration glue; local staff; financial qualifications; existing contracts; etc.
- Tender typically awarded to the cheapest proposal.
- To keep the price down, the System Integrator picks up an open source Matrix implementation and says they'll support it themselves.
- \Rightarrow No money goes to the upstream project. \bullet
- Not a one-off: this happens repeatedly. 💀 💀

Failure mode #2



- Government says:
 - "Public Money For Public Code! We'll fund some open source feature dev, but we don't have budget for maintenance/support fees; we can run this ourselves. Otherwise we might as well be buying proprietary software"
- Therefore upstream gets paid to do features for the customer...
- ...which may not align with a coherent product.
- Funding is typically one-off \$
- And so doesn't cover the maintenance cost of these new features.

Survival time.



- Matrix is taken for granted as a commons!
- Open source creators are cut out, given there is no direct incentive to pay an open source project anything.
- ⇒ Dec 2023: To try to get sustainable, Element stops donating most of its work to the Matrix Foundation, and switches from Apache to AGPL - selling AGPL exceptions to folks who wish to customise it (e.g. Sls)
- ⇒ R&D projects are shelved in favour of focusing purely on stability and quality.
- Free-riding still poses an existential threat to the ecosystem.

The Press is starting to notice.



WeLT+ KOMMUNIKATIONS-TOOL

Jetzt droht den Krankenkassen das nächste Sicherheitsrisiko



Von **Andreas Macho** Reporter Wirtschaft & Innovation "Ab Mitte Juli sollen Versicherte über eine Chat-App direkt mit ihrer Krankenkasse kommunizieren können. Doch die Mehrheit der Krankenkassen setzt dafür auf eine billigere Lösung.

Jetzt warnen einige Schöpfer der Technologie: Die Versicherer gehen damit hohe Risiken ein."

The Press is starting to notice.



WeLT+ COMMUNICATION TOOL

Now health insurance companies are facing the next security risk



By **Andreas Macho** Reporter Economy & Innovation "From mid-July, insured persons will be able to communicate directly with their health insurance company via a chat app. However, the majority of health insurance companies are opting for a cheaper solution [by using FOSS without funding the upstream].

Now some of the creators of the technology are warning that insurers are taking high risks by doing so."

But there is hope!



- There is a simple answer:
- Commercial Matrix deployments should mandate that the upstream project is funded, by buying the upstream's product.
- "Pay for what you use, to keep it free"
- Only buy from vendors who fund upstream maintenance.
- Normalise paying for open source products, much as folks pay for proprietary ones.
- If the upstream product isn't suitable, then switch upstream.
- This is *true* Public Money For Public Code.
- Some folks who get it right: ZenDiS! Sweden! UK, US, and NATO!

So, where are we now?

2025



- Matrix is closer to mainstream adoption than ever.
- The path has been winding:
 - Quite a few Matrix vendors (e.g. Element) have ended up focusing on GovTech and Healthcare to survive - e.g. building enterprise features rather than mainstream consumer- and community-centric features.
- That said, what's good for GovTech is often good for mainstream uptake after all, the competition is often WhatsApp/Slack/Teams.
- Matrix's strategy for mainstream adoption has been to focus on upgrading the foundations to be **excellent**.
- Matrix 2.0 is the long-running project to ensure Matrix can support mainstream uptake.

Matrix 2.0



- Make it work \Rightarrow Make it work right \Rightarrow Make it fast & usable!
- Implementations to prove the Matrix 2.0 MSCs landed in Sept 2024!
- Next Gen Authentication (MSC3861 & friends)
 - QR login! 2FA! MFA! Industry standard OIDC! Refresh tokens!
 - Implemented in matrix-authentication-service + Synapse + Dendrite + Element X + Element Web + Fractal...
 - Final Call Period for merge proposed on Jan 25th!
- Simplified Sliding Sync (MSC4186)
 - Instant login, instant launch, instant sync (with a simpler API!)
 - Implemented natively in Synapse and Conduwuit
 - Verrrrry nearly proposed for FCP (need to handle 'deleted state' edge case)

Matrix 2.0

matrix

- **MatrixRTC** (MSC4143 & friends)
 - Native E2EE group VoIP/Video with pluggable media engines (e.g. LiveKit)
 - Implemented in Element Call + Element Web + Element X & Famedly
 - Still incorporating feedback for the MSCs from the release in Sept.
- Invisible Crypto (MSC4153 & friends)
 - E2EE should be invisible to users (as it is on Signal, iMessage, etc)
 - No more cryptic warnings about message authenticity or unverified devices.
 - Adds identity pinning too! Will require users to verify their devices at login.
- While the implementations in Element X + Web landed for The Matrix Conference in Sept, there wasn't a community-friendly distro (oops)
- FOSS (AGPL) Element Server Suite helm charts coming soon! In the meantime...



Demo! via element-docker-demo

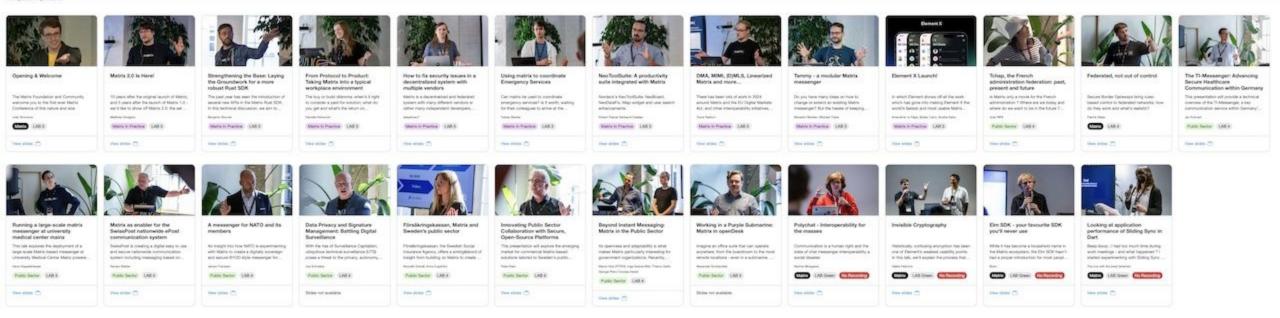
The Matrix Conference



- The first ever global Matrix Conference happened Sept 2024!
- Super exciting to see so many independent prod-grade stacks in the wild:
 - **Native Rust:** matrix-rust-sdk (The Matrix.org Foundation; mainly Element funded)
 - **Flutter**: matrix-dart-sdk (Famedly)
 - **Kotlin Multiplatform**: trixnity (Connect2x)
 - **Go**: mautrix (Beeper / Automattic)
 - **React Native**: react-native-matrix-sdk (unomed, Filament)
 - **C++**: mtx-client (Nheko)
 - ...and many more!
- ...and an amazing set of talks: <u>https://2024.matrix.org/watch</u>

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Friday 20th September



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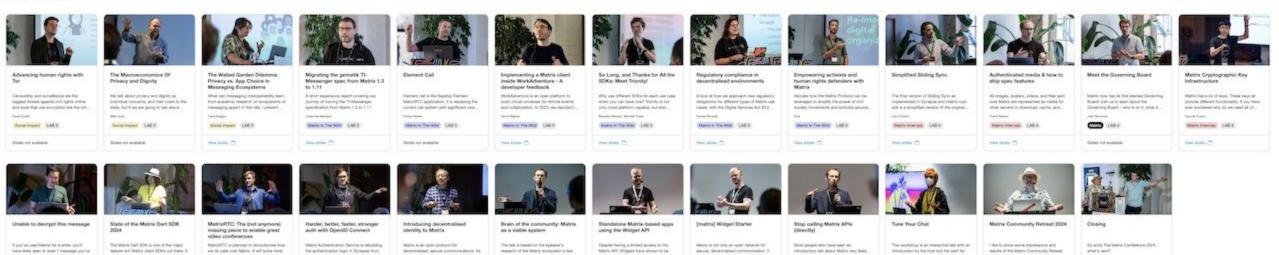
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Some Matrix Conference Highlights

TI-Messenger (Germany)

Gematik is the agency for healthcare interoperability in Germany.

In 2021 gematik selected Matrix as the communication protocol to power TI-Messenger: interoperable secure communication across the entire healthcare industry - insurers, hospitals, pharmacies, doctors, patients.

So we're talking about a nationwide network of 150,000 businesses and 83 million people.

Suppliers' solution will need to be certified by Gematik (standardisation body).

What is the TI-Messenger? Secure Communication Solution in Healthcare



Timeline:

matrix conference

- TI-M 1 ad hoc comms between healthcare providers \rightarrow 2024
- TI-M 2 insurances to citizen comms \rightarrow July 2025
- TI-M 3 support for Digital Health apps \rightarrow 2026

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Some Matrix Conference Highlights

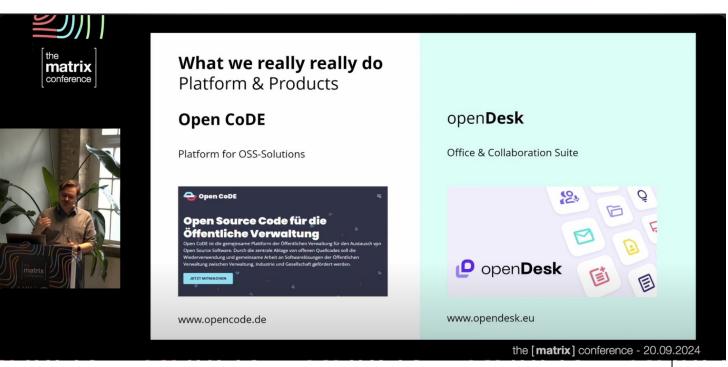
openDesk (Germany)

ZenDiS is the Center for Digital Sovereignty in Germany.

It's led the creation of OpenDesk: an open source Office365 alternative that can be deployed anywhere for German public administration.

openDesk brings 8 vendors together (Element being the chat component) and sustainably funds the upstream projects.

Launched in October 2024.



openDesk is now also attracting interest service as role model for other countries, leveraging Matrix as for cross-country federation and collaboration.

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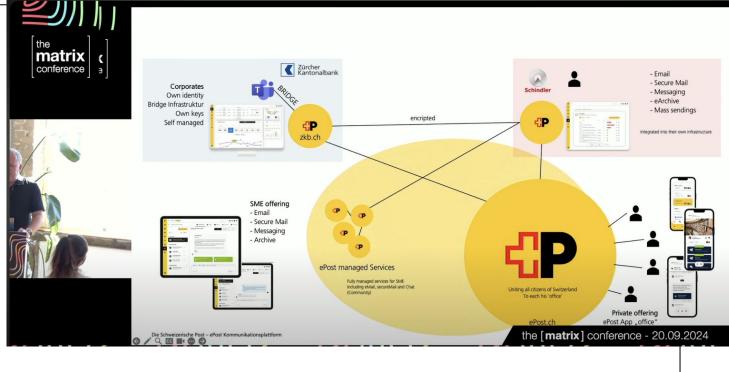
Some Matrix Conference Highlights

ePost for Switzerland

ePost is the central communication platform for Switzerland. It connects 9 million citizens with institutions & orgs.

A free app as a single point of access to all institutions.

Federal Governmen



Associations & Organisations Education System Education System Cantons

Started in 2021, rolling out as we speak.

matrix

Some Matrix Conference Highlights

Tchap (France)

A sovereign messenger for the French public sector targeting 5 million civil servants.

Part of La Suite Numerique, with other open source workplace tools.

Working on federating with openDesk and other public sector deployments.



Started in 2018:

- 470,000 accounts
- 280,000 monthly active users
- 6.5 million messages sent per month
- 17 homeservers

matrix

Some Matrix Conference Highlights

NI²CE (NATO)

NI²CE messenger for low-side comunication (i.e. WhatsApp / Signal replacement) from NATO Innovation Hub inside Allied Command Transformation.



Started in 2022:

- Thousands of users
- Multiple homeservers
- Using Element Server Suite

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What comes next? Building for the next 10 years...

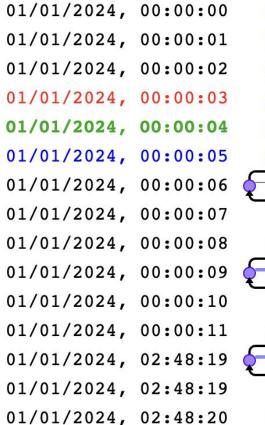
State Res v3

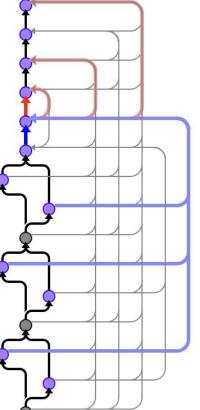
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- State resolution is how Matrix replicates state (key/value data e.g. room membership and permissions) between servers.
- This is a Hard Problem in a decentralised world.
- We're currently on State Res v2 (MSC1442), which aimed for both correctness and minimal network overhead.
- Generally works, but over the years we've found some scenarios where state can still "reset" (i.e. resolves to an unexpected result)
- Currently in the final stages of analysing these and proposing a provably correct v3!

State Res v3: TARDIS

- Time Agnostic Room DAG Inspection Service
- Time-travelling debugger for state resolution!





\$-SDV	m.room.create by @alice:tardis
\$XPm1	m.room.member @alice:tardis=join
\$QtFP	m.room.power_levels
\$m38B	m.room.join_rules (public)
\$ZkL3	m.room.member @bob:tardis=join
\$dd04	m.room.member @charlie:tardis=join
\$eyRa	m.room.join_rules (invite)
\$MFZS	m.room.join_rules (knock)
\$qe67	m.room.message Bob wins.
\$GlGa	m.room.join_rules (knock)
\$USyj	m.room.join_rules (public)
\$0X5e	m.room.message Charlie wins.
\$zDwp	m.room.join_rules (knock)
\$MGUz	m.room.join_rules (invite)
\$e6TN	m.room.message Bob wins.

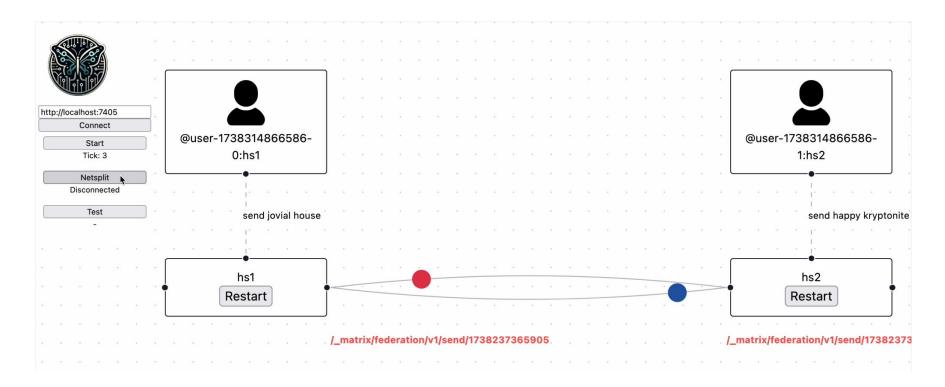
Both events have the same timestamp. Bob's 'knock' wins because his event ID is greater than Charlie's (A < Z < a < z)



State Res v3: Introducing Chaos



- Chaos is a partition/fault tolerance testing tool for homeservers.
- It causes netsplits and restarts servers, checking for convergence by ensuring all homeservers see the same member list.
- See Kegan's talk in the devroom (K.4.201 at 14:00 CET) for more.



MLS (Messaging Layer Security: RFC 9420) matrix

- Defines efficient key exchange across a set of devices.
- Requires a central entity to sequence commits (e.g. group changes)
- Lots of investigation over the years on if/how to use it in Matrix:
 - DMLS (MSC2883): Each server maintains its own MLS tree, and they get merged together. Means you may have to store key material for future merges, and diverges from normal MLS semantics.
 - RFC 9420 MLS for Matrix (MSC4224): Each conversation has a hub server which sequences commits; State resolution operates as it does today.
 - RFC 9420 MLS mode Matrix (MSC4256): Commits sequence via hub; MLS is used to store state; Message senders are device public keys, not mxids.
 - Linearized Matrix (MSC3995): All traffic goes through a hub; Matrix state events are synchronised with MLS state by the hub.
 - MIMI: IETF WG All traffic goes through a hub; MLS is used to store state; Has its own event format.
- Any progress on this by the core team is blocked on funding.

Post Quantum Encryption



- Last FOSDEM we teased poljar's PQXDH PR #120 for vodozemac
- Adds Kyber for post-quantum key exchange to the Double Ratchet, following Signal's example.
- Further progress by the core team is blocked on funding.
- MLS meanwhile is experimenting with PQ e.g. https://cryspen.com/post/pq-mls/
- Further progress by the core team there is blocked on funding too...

matrix-rust-sdk evolution

- Aim: to be a core flagship SDK
- Persistent Event Cache!
- Offline support!
- Lazy-loading from the event cache!
- Threads! (coming soon)
- Spaces! (coming later)
- More bindings!
 - React Native
 - WASM
 - Ruby

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A world without matrix-js-sdk?



- WASM bindings for matrix-rust-sdk pave the way to matrix-rust-sdk one day replacing matrix-js-sdk, letting it be used on iOS & Android.
- matrix-rust-sdk compiles to WASM already
- Uniffi support for WASM is all that's missing Mozilla and Filament currently working on this.
- Don't want to have to maintain wasm-bindgen bindings as well as the existing uniffi bindings used for Swift, Kotlin etc.
- What if we cheated and didn't bind the API at all...?
- See Timo Kandra's talk in the devroom (K.4.201 @ 13:30 CET) for more!

Missing Mainstream features (clients)



- Extensible profiles (MSC4133 **now passed MSC**!!)
- Custom Emoji (MSC1256 or MSC1951 or MSC3892 or...)
- Threads 2.0
- Sharing E2EE history on join (MSC3061)
- Finishing E2EE Search
- Voice rooms (for Discord folks)
- Safety tooling ("As a user, i want to hide invite spam")

Missing Mainstream features (server)

- User discovery
 - Federated identity?
- Improved room / space discovery
- Small server performance:
 - Finishing Faster Room Joins (MSC3902)
 - Better than Full Mesh Federation
 - Efficient state storage
 - State Res v3
- Guest access that doesn't suck.

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Trust & Safety



- Abuse is increasing, but so are countermeasures.
- Authenticated Media landed, stopping abuse of Matrix as a CDN
- Account Suspension landed, allowing more robust counterabuse.
- <u>abuse@matrix.org</u> team expanded at end of 2024 to keep up with reports (improvements in communication expected this year).
- Additional serverside automated abuse detection landed
- Mjolnir is being actively maintained and improved with new protections
- Draupnir released 2.0
- T&S Working Group forming within The Governing Board.

Matrix 3.0?



- Lots of options being thrown around.
 - "Make it safe" focus entirely on fixing Matrix's trust & safety tooling?
 - What if we then used decentralised reputation & identity to prove whether information came from humans or are AI slop?
 - MLS + Matrix hand over cryptographic group membership to MLS?
 - Converge with MIMI?
 - P2P Matrix?
- Place your bets!

The Foundation is key.



- The Matrix.org Foundation has been operating independently since Robin joined as Managing Director in August 2023.
- The fact that the Foundation exists to neutrally protect and preserve Matrix irrespective of commercial entities is a huge deal.
- Responsibilities include:
 - Ensuring key components (e.g. E2EE) are implemented as FOSS and audited.
 - Publishing the spec, and everything else at https://matrix.org
 - Running the matrix.org homeserver and other common infra
 - Trust & Safety for Matrix
 - Evangelizing Matrix
- The Foundation will nurture the next 10 years of Matrix, and beyond...
- ...if it has funding.

matrix

Funding Members





INDIE HOSTERS -X-WIKI **F** Famedly fairkom ERCOM **Cyber Solutions** by Thales

For Matrix to prevail, we need your support.

- The Foundation now runs entirely independently, with Robin Riley as MD!
- The Governing Board was elected in May 2024!
- Fundraising **right now** to support core spec work, trust & safety work, bridging improvements, running the matrix.org infrastructure and governance work target £900K.



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- To support, join the Foundation: https://matrix.org/membership/
- Meanwhile, **PLEASE** buy Matrix solutions from vendors who fund upstream maintenance and development. Otherwise there will be no upstreams.

Introducing The Matrix Governing Board

- The GB is an advisory board, bringing a representative set of perspectives that will help keep the Foundation on track and accountable.
- Elected in May 2024
- 24 representatives of various stakeholders, spanning 11 orgs
 - Members of the Foundation (including individuals)
 - Representatives of the ecosystem and other supporting foundations (Associate members)
 - Spec Core Team
 - Guardians
 - Robin, the Foundation's Managing Director

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We need help!!



FRIENDS DON'T LET FRIENDS USE PROPRIETARY CHAT SERVICES

If you benefit commercially from Matrix PLEASE financially support the upstream project.



- https://matrix.org/membership/
- Run a server (or pay your upstream project for one!)
- Build bridges and bots to your services!
- Build your cool new project on Matrix!
- Follow @matrix@mastodon.matrix.org & spread the word!



matrix

Thank you!

